






# 'Tis the season to be jolly. Knowledge for Healthcare: a cause for celebration.



YOHHLNet Christmas Study Day  
12<sup>th</sup> December 2017

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-  1,105,000 literature searches carried out, July 2016/June 2017
-  905,000 articles downloaded over this period
-  661,080 people heard the Thunderclap when we launched #AMillionDecisions
-  Over 1 million Twitter impressions in the first 24 hours
-  146 volunteers involved in Knowledge for Healthcare work streams through 2017












*Our aim is to mobilise the knowledge of healthcare staff and organisations as well as to ensure the use of evidence from research across the Service*






## Mobilising Evidence and Knowledge: Achievements in 2017

-  The services you offer, day in, day out
-  Launching and promoting HEE's Policy
-  High-profile champions supporting #AMillionDecisions
-  Launch of a Board self-assessment tool to use with executives
-  KM Toolkit becomes business as usual
-  KM projects delivered as part of Leadership Programmes
-  Training to boost confidence in KM approaches



## 2018 Priorities for this work stream

-  High-level engagement to gather support for the Policy
-  Update and expand the KM postcards and e-learning suite of tools and techniques
-  Take the Board self-assessment tool into selected national organisations which do not currently have LKS



## Ways to get involved



Use the tools and techniques from the KM toolkit;  
Enable your colleagues to share their learning'  
Use the self-assessment tool with your top-team



Promote HEE's Policy for NHS library & knowledge services



Continue to share stories of your impact on #AMillionDecisions

Contact your local Knowledge Management Facilitator



# Celebrating the Impact

## Evidence search to inform maternity escalation tools

In order to improve the teaching of communication skills for use in obstetric emergency situations, the librarian worked with the clinical midwifery educator to undertake an evidence review examining escalation tools suitable for use in maternity settings. This resulted in the decision to promote the Situation, Background, Assessment, Recommendation (SBAR) tool in maternity services within the Trust

*“We have achieved a consistent approach to teaching and improving communications between healthcare professionals in obstetrics.”*

Julie Shaw, Clinical Midwifery Educator  
Doncaster and Bassetlaw Teaching Hospitals NHS Foundation Trust



#AMillionDecisions  
[tinyurl.com/ahsheelks](https://tinyurl.com/ahsheelks)

**Librarians and Knowledge Specialists bring the evidence to inform healthcare decisions**

## Quality and Impact: Achievements 2017



Developing the Evaluation Framework

Impact and Metrics Case Study Banks

Integration into the updating of the Learning Development Agreement for 2018/19



The Embedded/Clinical Librarians Impact Project –

500 people have completed surveys received



The Sally Hernando Innovation Awards





## Quality and Impact: Priorities for 2018

-  Piloting new LKS Quality Standards
-  Implementation of the Evaluation Framework
-  The Innovations Awards 2018
-  Focus on User Satisfaction and User Needs
-  Leadership project working on a toolkit and minimum dataset for local data
-  Get involved by helping to develop and pilot the Evaluation Framework and processes

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Chair of the Quality and Impact Group



# Celebrating the Impact



## Verifying the benefits of supplementary prescribing by physiotherapists

The librarian undertook an evidence search to enhance local audit findings and confirmed that supplementary prescribing by physiotherapists has substantial benefits to patients. As the findings have now been published there is potential for wider practice change based on this evidence. The work led to both reduced risk and costs savings for the service.

“Massive saving of clinical time and this is of direct patient benefit. If the library service did not carry this (evidence search) out then I would be looking at least several days of work to do this myself and have to cancel patient clinics”






Consultant Physiotherapist  
Mid Yorkshire Hospitals NHS Trust

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#AMillionDecisions  
[tinyurl.com/nhsheetks](http://tinyurl.com/nhsheetks)

## Patient and Public Information: Achievements 2017

-  Memorandum of Understanding signed with Society of Chief Librarians (Digital and Health offers) and The Reading Agency
-  Developing guidance around the local, regional and national drivers for our role in Patient and Public health information
-  Ideas Bank
-  CPD : training ref. Patient and Public health information
-  Expanding Health Information Week 2017 from West Midlands






## Priorities for 2018

-  Focus on the health literacy skills and awareness of the health workforce
-  Link into Making Every Contact Count
-  Develop local partnerships, building on MoU with Society of Chief Librarians and The Reading Agency
-  Promote Health Information Week 2-8 July 2018



## Patient and Public Information: Ways to get involved

-  Raise awareness of quality standards; provide evidence for high-quality patient information
-  Sign-post to high-quality and accessible patient and public information
-  Take part in Health Information Week 2-8 July 2018; working in partnerships with public libraries

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Chair of Patient and Public Information working group



# Celebrating the Impact



## Summary of evidence by a librarian is used to inform Trust Dementia Strategy

The specialist librarian provided evidence about using the Forget-Me-Knot symbol to identify patients with dementia so more individualised care can be provided.

“

The service has saved me so much time and I will certainly use it again. I would really encourage colleagues to contact the Library team when they need help and they need to be sure they have the best, most accurate and up to date information.

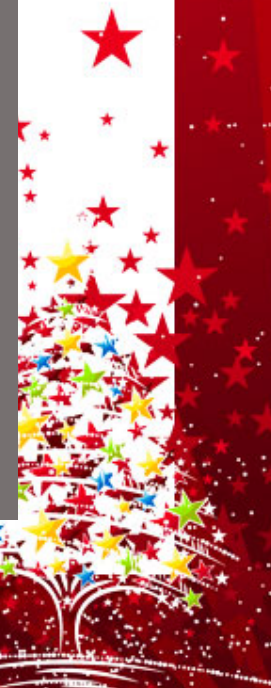
”

Assistant Director of Nursing working with  
Jan Godwin, Clinical Librarian,  
York Teaching Hospital NHS Foundation Trust







#AMillionDecisions  
[tinyurl.com/nhsheelks](http://tinyurl.com/nhsheelks)

**Librarians and Knowledge Specialists bring the evidence to inform healthcare decisions**






## Resource Discovery

### Achievements 2017

-  STEP online information skills modules
-  Current awareness collaboration portal
-  Public Health toolkit
-  Copyright First Responders

### Priorities 2018

-  Determine our national content procurement strategy for the new national collection 2019 -
-  Determine national discovery strategy: How to optimise discoverability of NHS-funded content?
-  Further streamlining of library management systems & document supply

## Resource Discovery: ways to get involved

If you are interested in:

- reviewing new products
- testing search interfaces
- field work
- desk research
- blue-sky thinking

in relation to technology and systems – then we need you!

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Chair of the Resource Discovery Group





# Celebrating the Impact



Study to look at noise reduction on the ward: librarian instrumental in finding evidence to support successful funding-bid

“ The service from the library was invaluable in the preparation of a research bid for funding, which was successful. As a result we have started a research study which will influence service development about how noise can be reduced in a ward setting to improve patient sleep quality. The service from the library was excellent. ”

Felicity Astin, Professor of Nursing, working with:  
Helen Curtis, Librarian  
Calderdale and Huddersfield NHS Trust



#AMillionDecisions  
[clip.org.uk/amilliondecisions](http://clip.org.uk/amilliondecisions)

Specialist librarians bring the evidence to  
inform good healthcare decision-making

## Workforce Planning and Development: Achievements in 2017

 CILIP-HEE Leadership  
development programme

 HEE-Leadership Academy  
Senior Librarian Leadership  
Development Programme

 Talent management toolkit

 Learning Zone fully established


 Development Needs Analysis


 Training:

Summarising & synthesising  
evidence

KM tools and techniques






Patient information

 Round-table: library schools

 Resources for role redesign



## The health library workforce: plans for 2018

-  Senior leadership programme – 2<sup>nd</sup> cohort
-  Conversations and resources for employers
-  Mergers and amalgamations toolkit
-  Using the Development Needs Assessment 2017 to shape workforce development
-  Engagement



## Personal professional development opportunities



Develop our own skills and knowledge and support the team:  
PKSB for Health  
Learning Zone  
Talent Management Toolkit



Use new skills gained in 2017  
eg. synthesising & summarising; KM; patient information



Participate in professional networks; give our feedback

[David.Stewart@nhs.net](mailto:David.Stewart@nhs.net)

Chair of Workforce Planning and Development Group



# Shared Priorities for 2018

🌲 Getting the evidence out; mobilising knowledge

🌲 Health literacy of the NHS workforce

🌲 Resource discovery

🌲 Listening



Keep track via the Blog: <http://kfh.libraryservices.nhs.uk/>



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a cause for celebration**

***Merry Christmas***

