

A silver metal spring is positioned on the left side of the slide, standing upright on a piece of weathered wood. The background is a soft, out-of-focus green. The text is overlaid on the right side of the image.

YOHHLNet Spring Thing

Health Care Libraries Unit
North (HCLU) Update

Dominic Gilroy

**NHS Library and Knowledge
Services Development Manager**







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Quality

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Our corporate

We have five objectives, divided in response



Thinking and leading - we work with policy makers in a range of health and other settings to develop and deliver services



Changing and improving - we work with our partners to improve services and programmes to improve the lives of all those we serve. We change and improve how we work

Working and engineering - we work with our partners to improve services and programmes to improve the lives of all those we serve. We change and improve how we work

Get tomorrow - we will work with our partners to improve services and programmes to improve the lives of all those we serve. We change and improve how we work

Advancing - we will work with our partners to improve services and programmes to improve the lives of all those we serve. We change and improve how we work

Connect

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Even More.....

Knowledge for healthcare: a development framework



for NHS library and knowledge services in England

~~2015-2020~~

2021-2025

Library and
Knowledge Services

NHS
Health Education England

Quality and Improvement Outcomes Framework

1. All NHS organisations enable their workforce to freely access proactive library and knowledge services that meet organisational priorities within the framework of *Knowledge for Healthcare*.
2. All NHS decision making is underpinned by high quality evidence and knowledge mobilised by skilled library and knowledge specialists.
3. Library and knowledge specialists identify the knowledge and evidence needs of the workforce in order to deliver effective and proactive services.
4. All NHS organisations receive library and knowledge services provided by teams with the right skill mix to deliver on organisational and *Knowledge for Healthcare* priorities.
5. Library and knowledge specialists improve the quality of library and knowledge services using evidence from research, innovation and good practice.
6. Library and knowledge specialists demonstrate that their services make a positive impact on healthcare.

Health Literacy Awareness Training

By the end of the session, participants will:

- Have increased understanding of what health literacy is, and how it might impact on everyday practice
- Have increased awareness of the impact of low health literacy on individuals' everyday lives, and on the services that support them
- Understand what low health literacy looks and feels like
- Be familiar with tools and techniques that they can use in practice
- Understand how effective health literacy approaches can support person centred care, positive behavioural / lifestyle changes, and enhance shared decision making

Health Literacy Awareness Training

- **4th June** **Lancaster**
- **24th June** **Durham**
- **25th June** **Newcastle**
- **28th June** **Leeds**
- **10th July** **York**
- **17th July** **Liverpool**

www.iksnorth.nhs.uk

Library Managers Meeting 11th July - Newcastle





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