

Library Managers Meeting

11th July 2019





...aring... skilful.
Quality
Personal

Our corporate

We have five objectives, divided in response



Thinking and leading - we work with policy makers in a range of health and other settings to develop and deliver services



Changing and improving - we work with our partners to develop and implement innovative services, change and improve health and care

Working and implementing - we work with our partners to develop and implement innovative services, change and improve health and care

Get tomorrow - we will work with our partners to develop and implement innovative services, change and improve health and care

Supporting - we will work with our partners to develop and implement innovative services, change and improve health and care

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HCLU North: Addresses

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Knowledge for Healthcare

10 Work-streams

- Mobilising evidence and knowledge
- Public and patient information
- Workforce planning and development
- Library service funding
- Quality and impact

10 work-streams

- Resource discovery
- Research
- Employer engagement and advocacy
- Communication and promotion
- Releasing time through streamlining regional (and local) ways of working

Quality Improvement Outcomes Framework

1. All NHS organisations enable their workforce to freely access proactive library and knowledge services that meet organisational priorities within the framework of *Knowledge for Healthcare*.
2. All NHS decision making is underpinned by high quality evidence and knowledge mobilised by skilled library and knowledge specialists.
3. Library and knowledge specialists identify the knowledge and evidence needs of the workforce in order to deliver effective and proactive services.
4. All NHS organisations receive library and knowledge services provided by teams with the right skill mix to deliver on organisational and *Knowledge for Healthcare* priorities.
5. Library and knowledge specialists improve the quality of library and knowledge services using evidence from research, innovation and good practice.
6. Library and knowledge specialists demonstrate that their services make a positive impact on healthcare.

Webinars

Date	Topic
9 th July 19	Outcome 1
Tbc	Quality Improvement Techniques
11 th September 19	Outcome 2
25 th September 19	Outcome 6
8 th October 19	Outcome 3
5 th November 19	Outcome 4
25 th November 19	Outcome 5
16 th January 20	Community of Practice/FAQ clinic
4 th February 20	Evidence and Reflective Narrative

In other news...

- New health module in the MMU masters programme – starting September 2019
- Exploring the idea of an e-learning course in KM
- A new “concordat” to share purchasing of e-resources: HEE and NICE signed up...

Even More.....

Knowledge for healthcare: a development framework



for NHS library and knowledge services in England

~~2015-2020~~

2021-2025

Library and
Knowledge Services

NHS
Health Education England

Time for Topol

