

LIHNN Christmas Study Day

10th December 2019





Jayne

welcome



Congratulations

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Resource Discovery

- Watch out for all of these
 - Point of care tool – BMJ Best Practice
 - A resource discovery tool
 - Regional library management systems

BMJ Best Practice



Quality Improvement Outcomes Framework

1. All NHS organisations enable their workforce to freely access proactive library and knowledge services that meet organisational priorities within the framework of *Knowledge for Healthcare*.
2. All NHS decision making is underpinned by high quality evidence and knowledge mobilised by skilled library and knowledge specialists.
3. Library and knowledge specialists identify the knowledge and evidence needs of the workforce in order to deliver effective and proactive services.
4. All NHS organisations receive library and knowledge services provided by teams with the right skill mix to deliver on organisational and *Knowledge for Healthcare* priorities.
5. Library and knowledge specialists improve the quality of library and knowledge services using evidence from research, innovation and good practice.
6. Library and knowledge specialists demonstrate that their services make a positive impact on healthcare.

Public and patients information

- We have a draft paragraph in the draft People Plan!
- Train the trainer sessions completed around the country – but may be more!
- Work on a 15-minute session for staff inductions
- Developing e-learning in partnership with Scotland
- Using geodata to focus interventions on areas with low information literacy levels

Mobilising evidence and knowledge

- Knowvember – hope it went well!

<https://kfh.libraryservices.nhs.uk/knowvember19-how-to-get-involved/>

- New postcard set: AI and Fishbowl added



Workforce development 1

- Senior leadership programme next year
- Talking to NHS Leadership Academy about the Rosalind Franklin programme
- National CPD Team – programme of events:
 - Plan on page
 - Story telling
 - Exploring inclusion, equality and diversity

Workforce development 2

- Development Needs Survey – closed **30 November 2019**
- Recommended staff ratios



Research

- Return on investment: scoping work completed
- Re-launch of HEALER as a community of practice for health LKS research
- Publication of the Wirral research
- Work-stream developing a driver diagram

Communications

- Two new Briefings: 1st and 15th of the month
- Blog: <http://kfh.libraryservices.nhs.uk/>
- Advent calendar: Illuminating Quality Outcomes



Knowledge for Healthcare - refresh

- Plan to publish new version early 2021
- Work has begun
- Survey of surveys – January 2020





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Good stuff

A simple black curved line is drawn underneath the word "Good", resembling a smiley face.





Any questions