

Minutes of the Cheshire & Mersey Patch Meeting – 8th December 2022

Present: Adam Ballinger (Countess of Chester); Fariba Bannerman (Edge Hill University); Graham Breckon (Countess of Chester); Tilly Dixon (Mid Cheshire); Victoria Ferri (Royal Liverpool); Suzanne Ford (St Helen's & Knowsley); Natalie Hall (Royal Liverpool); Razia Nazir (Bridgewater); Tracy Owen (Mersey Care); Alison Thornley (East Cheshire).

Apologies: Carolyn Benny (Liverpool John Moores University); Samantha Gillies (University of Liverpool), Margaret O'Mahony (Southport & Ormskirk); Debbie Spencer (University of Chester).

Actions: No actions brought forward

Library Management Systems

- A number of systems are being used across the system: Heritage, Soutron, Liberty, Koha and OCLC WorldShare Management Services
- Many NHS Services in the North West are in the process of negotiation movement to Koha as part of a shared regional LMS.
- Most library services are using manual registration of users, sometimes mixed print/online registrations, some online only. Benefit of online registrations was discussed e.g. reduced administration, easier to read, more streamlined approach.
- Edgehill uses a system where membership is automatic and details are uploaded to the LMS. A single card is used for all University services. Information is held centrally and there is no need to collect further details for registration.
- Some library services e.g. Mersey Care now collect minimum information i.e. name, department, job title and email address. All additional information is held centrally by HR. there was discussion around low usage of need to chase and ineffectiveness of process to follow up on lost items.
- There is low use of acquisition modules for management of ordering processes. Mid Cheshire looked at EDI, but there are limited suppliers that operate with it (Ebsco, VLE Brown).
- Edgehill has moved to favouring e-books in collection management policy, so now imported records with minimum details on catalogue.
- SS flagged [#EbookSOS](#) campaign and to alert of any issues with accessing / procurement e-books to support campaign.

Actions:

1. SF: to explore use of lists to act as tags to crosslink items being marketed to different groups
2. VF: Email list of requested e-learning courses to SS

3. SS: Liaise with Gil Young about national e-learning programme and supporting joint ICS training initiatives.

Next meeting: 12th January 2023 Equality, Diversity & Inclusion