# Minutes of the Cheshire & Mersey Patch Meeting – 9th February 2023

**Present:** Adam Ballinger (Countess of Chester); Graham Breckon (Countess of Chester); Tilly Dixon (Mid Cheshire); Victoria Ferri (Royal Liverpool); Razia Nazir (Bridgewater); Susan Smith (Mid Cheshire – Chair); Debbie Spencer (University of Chester); Yvonne Stubbington (St Helens and Knowsley); Kathryn Bennett (Mid Cheshire); John Gale (Mid Cheshire); Gemma Wright (Liverpool John Moores University); Tracy Owen (Mersey Care); Margaret O’Mahony ((Southport & Ormskirk NHS Trust).

**Apologies:** Carolyn Benny (Liverpool John Moores University); Jacqueline Pearce (Wirral); Samantha Gillies (University of Liverpool); Fabriba Bannerman (Edge Hill)

**Review of Actions:**

1. SF: to explore use of lists to act as tags to crosslink items being marketed to different groups. The use of reading lists is now being looked at by the KOHA working groups. *(complete)*
2. SS to invite Liam & Yvonne Stubbington to the Training meeting *(complete)*
3. YS to share monthly ED&I bulletin with group *(complete)*
4. SS to investigate evidence base for Human Library participant selection *(complete)*
5. ALL 13th April – planned unconference. Any volunteers to support organising contact SS.
6. YS to share details for RNIB scheme

**Equality, Diversity & Inclusion**

**Health Literacy**

* YS gave an online talk to health watch Knowsley a few years ago about finding information. It was done to teach people about how to find safe information.
* YS fed back that the menopause café was well received by staff.
* TD did a HEE health literacy awareness course.
* GW and DS highlighted the importance of making adaptations based on what people need
* DS recently had lots of international students and mentioned how she was getting involved with doing small group sessions with people, such as study groups or journal sessions.
* YS has done 1 to 1 sessions with people on doing searches. Virtual assisted searching sessions have also been done, however most people have asked for 1 to 1 sessions instead.
* MO added that most of it has been ad hoc 1 to 1 assistance. Small group sessions are not happening. MO is trying to start conversation clubs due to lots of international nurses joining.
* VF raised that searches can be complicated. The 1 to 1 sessions are found to be much easier. People have preferred it when the searches have been done for them, and it is hard to organise training for it.
* MO also mentioned that in many cases, the searches are being done for people instead of teaching g them how to do it.
* YS shared that HEE have been running virtual training sessions on health literacy.
* GW has user guides attached to the catalogue. These get updated every summer to make them more accessible and streamlined.
* SS shared a link to the health literacy programme: <https://www.e-lfh.org.uk/programmes/healthliteracy/>
* JG is part of the patient information group at MCHT and has an active role in making sure that health information is suitable for people with lower levels of literacy.
* SS shared a link to the NHS acronym buster: <https://www.nhsconfed.org/publications/acronym-buster>

**Actions:**

**Next meeting:** 9th March 2023 Digital Inclusion – Upskilling Staff and Learners