**Minutes of the Cheshire and Merseyside Librarians Group**

**Held on 14th December 2023 at 10am**

**MS Teams**

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| **PRESENT** | Amanda Balaam – Merseycare  Adam Ballinger - Countess of Chester  Mary Barden - Stockport & Tameside  Victoria Ferri - Liverpool University Hospitals  Maureen Horrigan - Liverpool Heart and Chest  Naomi Majek – Stockport & Tameside  Susan Smith - Mid Cheshire (Chair & notes)  Anne Williams – University of Chester |
| **APOLOGIES** | Fariba Bannerman – Edge Hill;  Carolyn Benny – Liverpool John Moores,  Graham Breckon - Countess of Chester;  Suzanne Ford – St Helens & Knowsley;  Natalie Hall – Alderhey;  Razia Nazir – Bridgewater Community;  Margaret O’Mahony – Mersey & West Lancs;  Tracy Owen - Mersey Care;  Yvonne Stubbington – Mid Mersey;  Alison Thornley – East Cheshire NHS Trust;  Gemma Wright – Liverpool John Moore’s;  Gil Young – NHS England |

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| **NO** | **MINUTES** | **ACTION** |
| 1 | **MINUTES OF THE PREVIOUS MEETING**  To be circulated | SS / TO |
| 2 | **MATTERS ARISING AND ACTION LOG**  N/B |  |
| 3 | **Use of AI in Libraries**  HC – Introduction to the tools Humata, Illicit, but warn to use with caution and not as a replacement as Googles. Spotted you can now put ChatGPT into Zotero.  SS – Has delivered sessions on Ethics of AI and has used to create slides for presentation (Bard & ChatGPT). It doesn’t do depth, but good for bullet points. Discussed some of the issues of AI and citations.  Currently working with other health librarians around creating 3 training sessions on AI (general introduction, Ethics of AI and Prompt Engineering). All things AI are promoted through the [Current & Emerging Tech Group](https://future.nhs.uk/HEE_KLSEmergingTech) on NHS Futures (run by Richard Bridgen). There is a [list of reviewed AI products](https://future.nhs.uk/HEE_KLSEmergingTech/listTasks?containerObjectID=450095&view=list&groupBy=duedate&filter=All), their uses and pros and cons there. There will be practice sessions to share experience and try different platform.  Uses PowerAutomate to create a Continuous Improvement Repository. Simple trigger and response mechanism i.e. complete form, email CI Team, Library and sponsor, gets approval, then add to repository. PowerBI produces a dashboard of the repository use i.e. departments submitting, number of completed and in progress submissions. You may need to contact IT or Informatics.  Discussed where you could use for knowledge mobilisation by connecting people with Delve. You need good high-quality data to work. Individuals can update content.  Has supported the development of the [PGCert on Clinical Data Sciences](https://www.manchester.ac.uk/study/masters/courses/list/20306/pgcert-clinical-data-science/) by University of Manchester which has funded places for NHS libraries. Designed as an introduction to key skills.  NHS Technology Enhanced Learning group did a presentation on prompt engineering. Librarians are welcome to attend their meetings. SS to present on Copyright.  Has contributed to the Chief Information Officer policy on AI. Key focus is on Deep Learning rather than generative. We don’t have the procurement framework yet.  Doing work with the Digital Clinical Systems to survey digital literacy and working on upskilling. Who are champions with skills, who have skills but cautious (coached and work on trust), people that lack skills and need trained and those that refuse and may need a discussion around career. Competencies are not yet formed, [RCN has started](https://www.rcn.org.uk/-/media/Royal-College-Of-Nursing/Documents/Clinical-Topics/A-Health-and-Care-Digital-Capabilities-Framework.pdf) with competencies. We need to build confidence and not necessarily be tied fully to time scales due to varying learning needs.  **SS to work with Hannah Wood to start a Prompt Library on the Current & Emerging Tech Forum**  NM – has used PowerAutomate for small workflows.  MB – attended Holly Cook’s session on prompt engineering. Has used personally, but not professionally. Still at beginning of journey. All departments have been told to look at automation and opportunities to use.  GB – reflected on the struggles people have on induction and the diversity of levels in skills.  It was agreed we could ignore it and hope it goes away.  [NHS AI Lab](https://transform.england.nhs.uk/ai-lab/)  [CILIP AI Lab](https://www.cilip.org.uk/general/custom.asp?page=AI)  [Profession and Service Specific Digital Capabilities Frameworks](https://digital-transformation.hee.nhs.uk/building-a-digital-workforce/digital-literacy/digital-capabilities-frameworks)  [American Library Association](https://www.ala.org/tools/future/trends/artificialintelligence) | SS |

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|  | **ANY OTHER BUSINESS**  N/A |  |
|  | **DATE & TIME OF NEXT MEETING**  11th January 2024 10am Putting library evidence into practice. |  |