

LQAF: The future for library managers

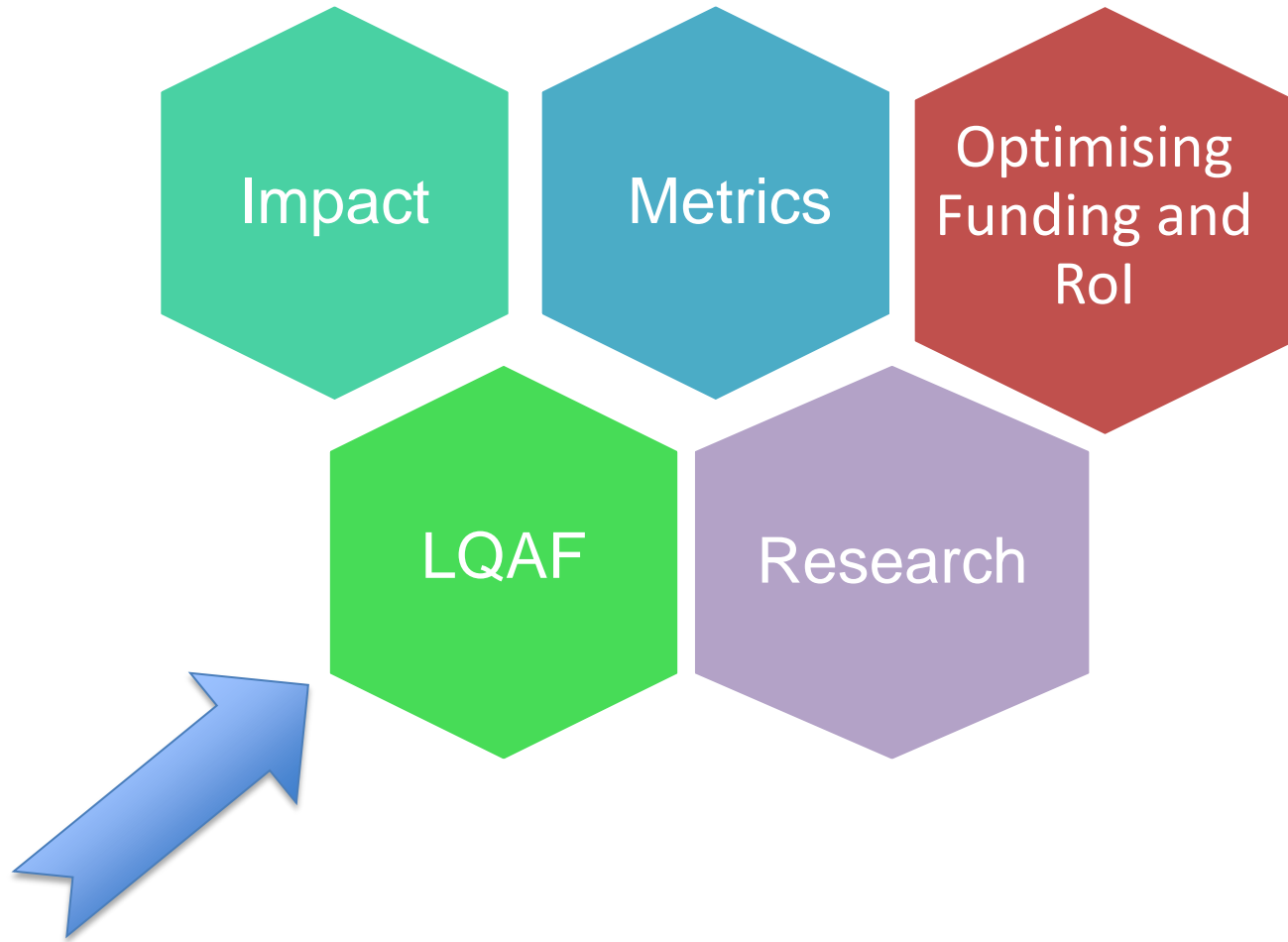
**Dominic Gilroy
& Linda Ferguson
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Developing people
for health and
healthcare

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Quality & Impact: Clare Edwards



LQAF Refresh

Task and Finish Group

- Dom Gilroy, LKS Development Manager – Yorkshire and Humber (Chair)
- Clare Edwards, Education Development Programme Lead, West Midlands
- Linda Ferguson, Deputy Director of Health Libraries North, North West
- Sam Burgess, Library Service Manager for Hampshire Healthcare
- Dorothy Curtis, Deputy Library Services Manager, Gloucester Hospitals NHS FT
- Jill Buckland, Library Service Manager, Dorset County Hospital NHS F.Trust
- Stuart Glover, Library Services Manager, Un. Hosp. of Leicester NHS Trust
- Stephen Dodd, Leadership Project on LQAF Peer Review
- Betsy Anagnostelis, Library Manager, University College London. (HE Rep)
- Marco Isetta, Library and Knowledge Services Manager, (CSO T&F Rep)
Central and North West London NHS Foundation Trust

We will need a reference group to sense-check plans and ideas – any interest?

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Core Service Offer



Knowledge Management

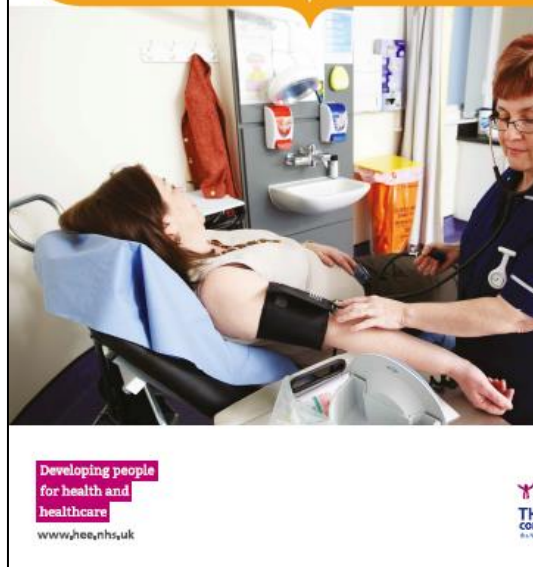


Health Information for Patients and the Public

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1.5 The learning environment provides suitable facilities and infrastructure, including access to quality assured library and knowledge services.



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The refreshed LQAF should also:

- Include non-restrictive compliance measures which allow for continuous development and improvement of services
- Involve efficient and streamlined processes for evidencing and validating compliance
- Streamline the identification and dissemination of innovations and best practice

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Where do you fit in?



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ACTIVITY 1

Try to imagine yourself in each of the following roles.

Assuming you were aware of the Library Quality Assurance process what would you want it to achieve from your perspective?

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ACTIVITY 2

Now go back to your current role as Library Manager
– or member of Library staff

Using the post-its complete the sentence:

“LQAF would be even better if.....”

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ACTIVITY 2

Feedback:

NHS LKS Snap

Start with one table reading out answers
Anyone with same – similar answer shout snap and
collate answers together

Questions and comments

LQAF Refresh T&F Chair:

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