







## Even More.....

# Knowledge for healthcare: a development framework



for NHS library and knowledge services in England

2015 - 2020

2021-2025

Library and Knowledge Services



## **Quality and Improvement Outcomes Framework**

- 1.All NHS organisations enable their workforce to freely access proactive library and knowledge services that meet organisational priorities within the framework of *Knowledge for Healthcare*.
- 2.All NHS decision making is underpinned by high quality evidence and knowledge mobilised by skilled library and knowledge specialists.
- 3.Library and knowledge specialists identify the knowledge and evidence needs of the workforce in order to deliver effective and proactive services.
- 4.All NHS organisations receive library and knowledge services provided by teams with the right skill mix to deliver on organisational and *Knowledge for Healthcare* priorities.
- 5.Library and knowledge specialists improve the quality of library and knowledge services using evidence from research, innovation and good practice.
- 6.Library and knowledge specialists demonstrate that their services make a positive impact on healthcare.



### **Health Literacy Awareness Training**

#### By the end of the session, participants will:

- Have increased understanding of what health literacy is, and how it might impact on everyday practice
- Have increased awareness of the impact of low health literacy on individuals' everyday lives, and on the services that support them
- Understand what low health literacy looks and feels like
- Be familiar with tools and techniques that they can use in practice
- Understand how effective health literacy approaches can support person centred care, positive behavioural / lifestyle changes, and enhance shared decision making



### **Health Literacy Awareness Training**

4<sup>th</sup> June Lancaster

24<sup>th</sup> June Durham

25<sup>th</sup> June Newcastle

• 28<sup>th</sup> June Leeds

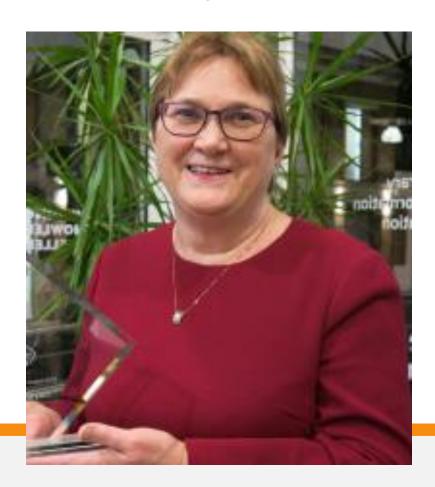
• 10<sup>th</sup> July York

17<sup>th</sup> July Liverpool

www.lksnorth.nhs.uk



## **Library Managers Meeting** 11<sup>th</sup> July - Newcastle







## Higher Education / NHS Libraries Networking Event -26<sup>th</sup> June - Leeds





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