

NHS Knowledge for Healthcare and Health Care Libraries Unit North (HCLU) Update

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Services Development Manager**

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DURHAM

MIRIA

Kendal

ENGLAND

NORTH YORKSHIRE

LANCASHIRE

Preston

Bradford

WEST YORKSHIRE

Leeds

YORKSHIRE

Sheffield

Birmingham

Woodfield

South

WILTSHIRE

GLoucestershire









...aring... skilful.
Quality
Personal

Our corporate

We have five objectives, divided in response



Thinking and leading - we work with policy solutions in partnership with health and others in agencies and sustainable services



Changing and improving - we work to improve structures, processes and programmes to improve the quality of care and help the NHS to change and improve

Working and implementing - we work with our partners and training, engaged in all our programmes to improve the quality of care and help the NHS to change and improve

Get tomorrow - we will work with our partners and training, engaged in all our programmes to improve the quality of care and help the NHS to change and improve

Supporting - we will work with our partners and training, engaged in all our programmes to improve the quality of care and help the NHS to change and improve

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Even More.....

Knowledge for healthcare: a development framework



for NHS library and knowledge services in England

~~2015-2020~~

2021-2025

Library and
Knowledge Services

NHS
Health Education England

Quality and Improvement Outcomes Framework

1. All NHS organisations enable their workforce to freely access proactive library and knowledge services that meet organisational priorities within the framework of *Knowledge for Healthcare*.
2. All NHS decision making is underpinned by high quality evidence and knowledge mobilised by skilled library and knowledge specialists.
3. Library and knowledge specialists identify the knowledge and evidence needs of the workforce in order to deliver effective and proactive services.
4. All NHS organisations receive library and knowledge services provided by teams with the right skill mix to deliver on organisational and *Knowledge for Healthcare* priorities.
5. Library and knowledge specialists improve the quality of library and knowledge services using evidence from research, innovation and good practice.
6. Library and knowledge specialists demonstrate that their services make a positive impact on healthcare.

Health Literacy Awareness Training

By the end of the session, participants will:

- Have increased understanding of what health literacy is, and how it might impact on everyday practice
- Have increased awareness of the impact of low health literacy on individuals' everyday lives, and on the services that support them
- Understand what low health literacy looks and feels like
- Be familiar with tools and techniques that they can use in practice
- Understand how effective health literacy approaches can support person centred care, positive behavioural / lifestyle changes, and enhance shared decision making

Topol Review





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