



# Leeds Libraries: Strategic Priorities

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# THE LIBRARY OFFER

Our Service offer reflects the priorities of the Best City Ambition and is underpinned by the Universal Offers framework

- Support for Health and wellbeing
- Support for Digital Inclusion
- Support for literacy, books, reading, culture
- Support for information and innovation





discover  
a world of ...



# HEALTH AND WELLBEING

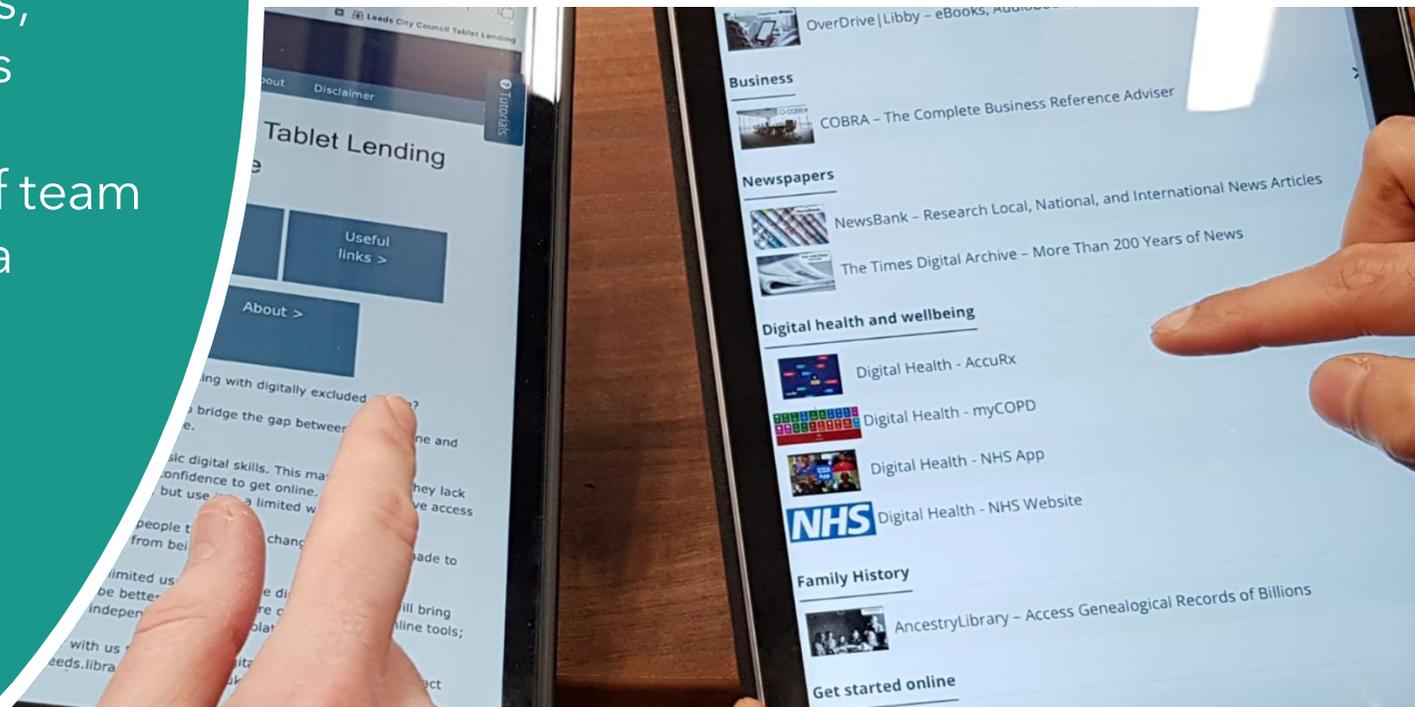
Support for Health and Wellbeing sits at the heart of our library offer

Libraries provide residents with access to independent, trusted sources of information, support for health literacy and to a wide range of programmes of activity to support wellbeing

# LEEDS LIBRARIES

Our unique selling point is a "cradle to grave" free offer:

- **Free** space to meet and collaborate
- **Free** resources such as books, magazines, business databases and digital resources
- **Free** support from a knowledgeable staff team providing information and guidance on a range of topics like:
  - How to get online
  - Booking an appointment with a GP



# LEEDS LIBRARIES

Libraries are free, welcoming and accessible spaces at the heart of the community. Across Leeds we have 34 libraries, 7 mobile libraries and 4 outreach sites, including at Kirkgate Market

300,000 Leeds residents hold a library card and we offer a cradle to grave service - everything from Bounce and Rhyme for babies to reminiscence sessions for older people and we welcome residents from all sections of the community

Libraries are natural bumping spaces, places where children and families, young people, students, and people from different background can meet, share the space and share the resources



# OUR SPACES





# 34 COMMUNITY SPACES ACROSS LEEDS

# STORY BUS

At the heart of Ready Steady Readers are two new Story Buses which can take the Early Years offer to all areas of the city, including those not close to a library



# WATCH THIS SPACE!



ARTS COUNCIL  
ENGLAND

LOTTERY FUNDED

Supported using public funding by  
**ARTS COUNCIL  
ENGLAND**



**Leeds  
Libraries**

# FREE EVENTS & ACTIVITIES

- Bringing residents together to learn to develop new skills
- To keep active
- Stay connected in a local venue
- Helping to build a sense of community
- Address issues of loneliness and social isolation



# WELLBEING PODS

Providing non-clinical spaces for delivering health activity such as maternity services





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# ACCESS TO FREE INFORMATION & RESOURCES

Support for Literacy – partnership with Read Easy Leeds

Access to free books and reading activity -  
*"just 6 minutes of reading reduces stress by 68%" \**

Reading Well Collections

Peer Support Reading Groups

Support for Literacy (partnership with Read Easy Leeds)

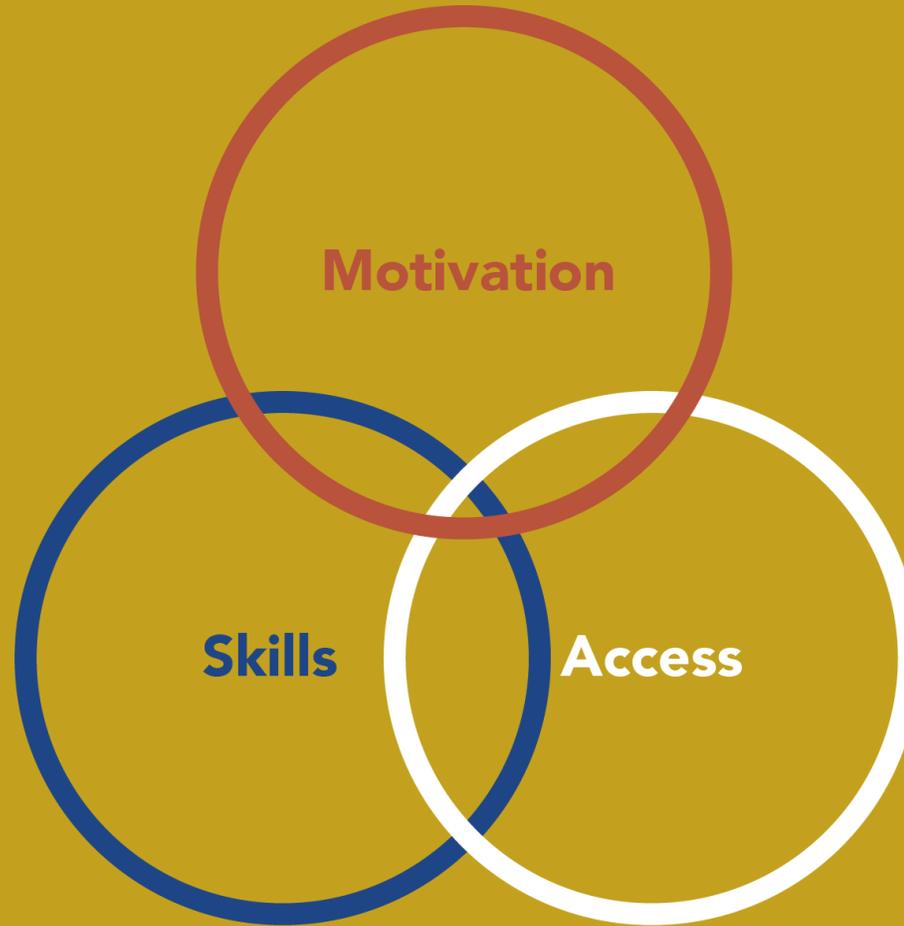
\*University of Sussex, 2009





# LEEDS LIBRARIES: Support for digital

# BARRIERS TO DIGITAL INCLUSION



#Digital121 (digital support offer) including telephone helpline, digital drop ins, first steps with digital, niche academy

**Skill**



300 Digital champions able to identify digital needs and discuss the benefits of being online

**Motivation**



Trusted  
Safe  
Welcoming  
Accessible

**Access**

Free and safe access to Wi-Fi, PC's, tablet lending scheme, printing, hubblents



**Community Library**



~~Motivation~~  
~~Access~~  
~~Skill~~





# #Digital121

Need help to use your tablet, smart phone or computer to:

- Try something new?
- Say hello?
- Get tech savvy?

**Call the library for our  
#Digital121 service!  
0113 378 5005**

# NEXT STEPS

- Digital Health Hubs
- Health and Digital Literacy Training
- Regional Partnership



# DIGITAL HEALTH HUBS

Safe spaces in a community for people to access digital tools which support their health and wellbeing

Trusted people to signpost customers to relevant information and help them access their GP online, download the NHS app and other tools

Partnership working with community, healthcare and third-sector organisations



Partnership Working



West Yorkshire  
Digital Link



# FUTURE PRIORITIES

- Death Positive Libraries
- Reading Friends
- Libraries of Sanctuary
- Targeted Support
  - No Fixed Abode
  - Care Homes
  - Hospitals





Leeds Libr





# Thank you

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